



VITALsigns

January 2018



Littauer fourth-quarter Goodwill Award recipient Tammy Kennedy, Performance Improvement Coordinator, with Littauer President and CEO Laurence E. Kelly.

GOODWILL
AWARD
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FIRST BABY OF
THE YEAR
3

STUDENT RAISES
\$850
5

CREDIT UNION
DONATION
6

MEET NEW
EMPLOYEES
7

Tammy Kennedy wins Goodwill Award



Tammy Kennedy, Nathan Littauer Hospital & Nursing Home's Performance Improvement Coordinator, was the recipient of the 2017 fourth-quarter Goodwill Award. Like all recipients of the award, Tammy was nominated by providers, patients and her fellow NLH employees. The Goodwill

Committee then selected her from the list of nominees in a blind format.

Littauer President and CEO Laurence E. Kelly presented Tammy with her award before a gathering of her peers on Tuesday, January 23. She received a plaque and a check along with the special honor.

"I am so very surprised," said Tammy of receiving the award. "And so very honored."

Tammy, hired in January of 1988, has been with Nathan Littauer for 30 years. She has been promoted twice to reach her current position. Most of her nominations noted her perpetual role of accommodation, her cheerfulness, her kindness and her signature smile. Mr. Kelly also pointed out that many of the accolades Tammy received as a new hire 30 years ago are mirrored by what her peers are still saying today.

"Tammy is an outstanding employee, one that we can look up to," said Mr. Kelly. "Her values mirror those that Littauer stand for, and that's what got her here."

HAPPY PATIENT COMMENT!



FROM OUR FACEBOOK PAGE:

"I was just in your ER and everyone could not have been nicer. I believe I got the best care I have ever received in a hospital. Thank you all – great job. I'm so happy with the treatment I received."

– Nicholas Nin

Congratulations to our ECC Team!

Meet the first baby born at NLH in 2018



Pictured, left to right, are NLH Auxiliary President Norma Cozzolino, Ashley Boles, Aaron Henderson, baby Ryder Xavier Henderson and NLH Director of Volunteer Services, Susan McNeil.

Nathan Littauer Hospital & Nursing Home's Birthing Center welcomed the first baby of the New Year at 5:31 p.m. on January 2, 2018. Ryder Xavier Henderson is the first child of Ashley Boles and Aaron Henderson of Gloversville. At birth, he weighed 6 pounds, 10 ounces.

In keeping with a tradition the Auxiliary has maintained for more than 30 years, Ryder's parents were presented with a gift basket of supplies and toys, valued at about \$300, at a special presentation on Wednesday, January 3.



NATHAN LITTAUER RECEIVES ACCREDITATION CERTIFICATE

Nathan Littauer Hospital & Nursing Home has received a three-year certification by the NIAHO Hospital Accreditation Program. This accreditation acknowledges that NLH is in compliance with the Medicare Conditions of Participation for Hospitals.

CONGRATULATIONS EVERYONE!

CERTIFICATE OF ACCREDITATION

Certificate No.: 253689-2018-AHC-USA-NIAHO Initial date: 1/18/2018 Valid until: 1/18/2021

This is to certify that:

Nathan Littauer Hospital & Nursing Home
99 East State Street, Gloversville, NY 12078

has been found to comply with the requirements of the:
NIAHO® Hospital Accreditation Program

Pursuant to the authority granted to DNV GL Healthcare USA, Inc. by the U.S. Department of Health and Human Services, Centers for Medicare and Medicaid Services, this organization is deemed in compliance with the Medicare Conditions of Participation for Hospitals (42 C.F.R. §482).

This certificate is valid for a period of three (3) years from the Effective Date of Accreditation.

For the Accreditation Body:
DNV GL - Healthcare
Katy, TX


Patrick Neime
Chief Executive Officer



LET FOOD BE THY MEDICINE

Do you know that we deliver pizzas to area pharmacies right before the holidays? Pharmacies work closely with our offices, and they frequently refer patients who do not have a provider to us. The program, called "Let Food Be Thy Medicine," is in its fourth year.

Let Food Be Thy Medicine

Pizza delivery to local pharmacies

December 20, 2017



A NOTE OF THANKS FROM UNITED WAY

Dear Hospital Employees:

...I was overwhelmed to learn of the very generous basket raffle contribution of \$5,000 to the United Way of Fulton County's 2017-2018 campaign! This contribution will make a huge difference to the Family Counseling Domestic Violence Program and Senior Citizen Programs.

With warmest regards and a truly grateful heart,

Lisa C. Pfeiffer
Executive Director of the United Way of Fulton County

High school student raises \$850 for newborns



Gloversville High School student Kristen Farley, right, presents a check for \$850 to Littauer's Vice President of Marketing, Communications & Public Relations, Cheryl McGrattan. The funds were raised to support the Littauer Birthing Center Baby Box program.

Kristen Farley, a sophomore at Gloversville High School, coordinated a spaghetti and meatball fundraiser at Plaza Italian Bistro on December 7, 2017, to benefit the Littauer Baby Box Program. On December 20, she presented a check for the proceeds of the fundraiser, \$850 total, to Nathan Littauer Hospital & Nursing Home.

An industrious young woman, Farley set her sights on raising money for the Littauer Baby Box program and worked closely with the Birthing Center throughout 2017 to make the fundraiser a success. In August, she raised \$1,250. To date, she has raised \$2,100 for the Baby Box Program.

Both Nathan Littauer and local families impacted by her generosity greatly appreciate Farley's hard work, determination and dedication to helping Littauer's smallest patients get a great start in life.



Our new baby boxes are in! Once again, we are distributing baby boxes to families upon discharge from the Birthing Center.

First Choice Federal Credit Union donates to Littauer Foundation



Pictured, from left to right, are Laurence Kelly, President and CEO of Nathan Littauer Hospital & Nursing Home; Geoff Peck, Executive Director of the Nathan Littauer Foundation; Brenda Coon, President and CEO of First Choice Financial Federal Credit Union; and Deb Shepard, Vice President of Marketing and Business Development at First Choice Financial Federal Credit Union.

The Nathan Littauer Foundation was delighted to accept a \$1,000 donation from First Choice Financial Credit Union. The donation will benefit the Foundation's Capital Campaign, helping the Hospital & Nursing Home continue to fulfill its mission to provide safe, high-quality health and wellness services and improve the health of the community in a safe, contemporary environment.



INTRODUCING PATRICK LABUFF, NATHAN LITTAUER'S NEW EMERGENCY MANAGEMENT SUPERVISOR

Nathan Littauer Hospital & Nursing Home is proud to welcome Patrick LaBuff as the new Emergency Management Supervisor. His primary responsibilities include hospital security and emergency management at Littauer and all 10 primary and specialty care centers.

Patrick comes to Littauer with a dual master's degree in Homeland Security and Disaster Management from American Military University. He received his B.A. in Political Science from Binghamton University and an A.A.S. in Homeland Security & Disaster Management from Onondaga Community College, along with Firefighter Certifications from the New York State Fire Academy.

Before coming to Littauer, Patrick worked with the United States Congress as a federal liaison caseworker engaged in communications between constituents and federal agencies such as the Department of Homeland Security; FEMA; ICE; the Department of Justice; the FBI; and the

Bureau of Alcohol, Tobacco, Firearms and Explosives. From there, he was promoted to Homeland Security & EM Advisor, where he maintained effective communications between members of Congress and police chiefs, fire chiefs, military personnel and other stakeholders throughout the district. One of his tasks was to provide hazard/threat assessments over an eight-county district that included 750,000 people. He has assisted with more than six national and international crisis incidents and was recognized with the Presidential Call to Service Award, presented by the Obama Administration for 4,000 hours of volunteer service.

"Littauer is thrilled to have a professional with Patrick's education and professional background directly on our campus," said Leslie Beadle, Littauer's Vice President and Administrator of NLH Nursing Home. "He brings great skills to apply to our emergency preparedness plans to ensure a safe, secure environment."

LaBuff has expressed excitement for joining the Littauer team and making sure the hospital runs as safely as possible in all locations.

"My passion for security and management stems from an entire family of dedicated public servants," he said. "In fact, I have family in Newtown, Connecticut, and the Sandy Hook shooting reinforced my passion for emergency management."

Welcome Patrick!



INTRODUCING REVEREND BRIAN DYKEMA, NLH'S NEW ON-CALL CHAPLAIN

Nathan Littauer Hospital & Nursing Home is happy to welcome the Rev. Brian Dykema to our Pastoral Care Department. Dykema, a new on-call chaplain, began assisting the Rev. Bonnie Orth with Littauer's Pastoral Care in December 2017.

"I have to say, I really enjoy the people here at Littauer," said Brian. "I am greatly impressed with the true kindness and compassion I see exhibited here daily."

A Michigan native, Rev. Dykema grew up with a legacy of family involved in ministry. It wasn't until he was a young adult that he realized this calling was his as well. He finished college and seminary training in Michigan, then completed five units of Clinical Pastoral Education at Bronson Methodist Hospital in Kalamazoo, Michigan.

Rev. Dykema moved to this region to serve as the pastor of the Calvary Reformed Church in Hagaman. He then served as the pastor of the Johnstown Reformed Church for 10 years before joining the Littauer family. He and his wife, Sarah, live in Johnstown with their 15-year-old chocolate lab mix, Coco.

Rev. Dykema, ("Brian," as he prefers to be called) can be reached through Littauer Pastoral Care at (518) 773-5655. The Pastoral Care office is located on the second floor of the hospital.

NEW TO OUR CREW!

The following people joined Nathan Littauer this December and January. If you see them, be sure to welcome them to the team!

Jenessa Blood, Certified Nurse's Assistant
Kaylie Bonfey, Resident Laundry Aide
Ashley Cruthers, Ward Clerk
Brian Dykema, Chaplain
Jessica Glode, Phlebotomist
Alison Mahar, Patient Access Representative
Megan Nolett, Staff Nurse
Rachel Parker, Certified Nurse's Assistant
Carly Poyfair, Registration Representative
Casey Rivera, LPN, OR
Serina Ryder, Certified Nurse's Assistant
Linda Seeley, Phlebotomist
Kaitlyn Serpa, Nurse's Assistant
Miller Tooley, CT Technologist
Marie Villeneuve, Nurse's Assistant
Brenda Whitman, Dietary Aide