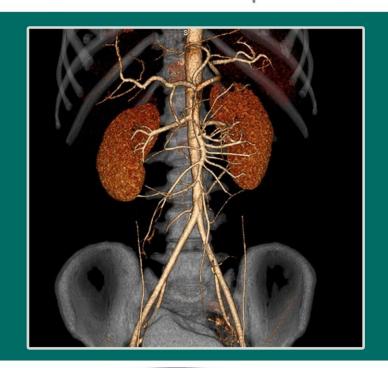




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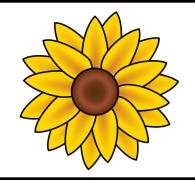






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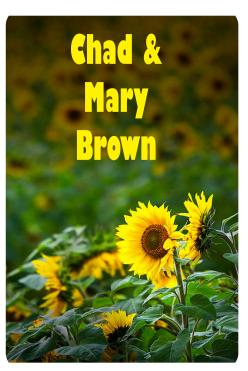
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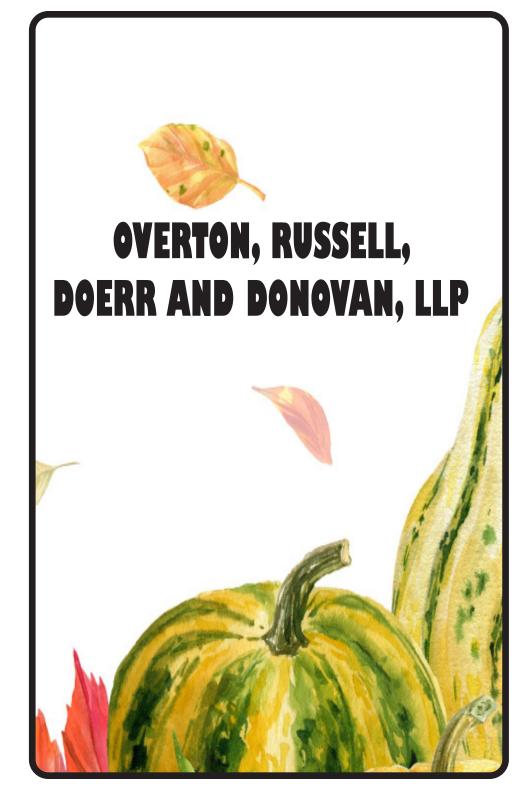


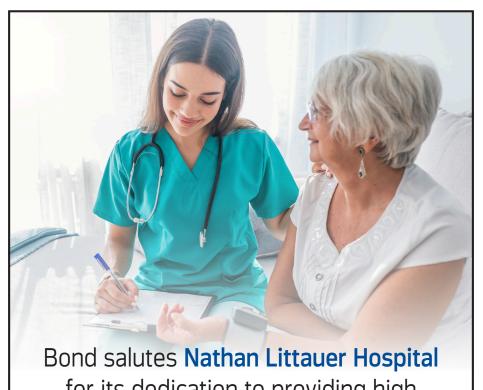
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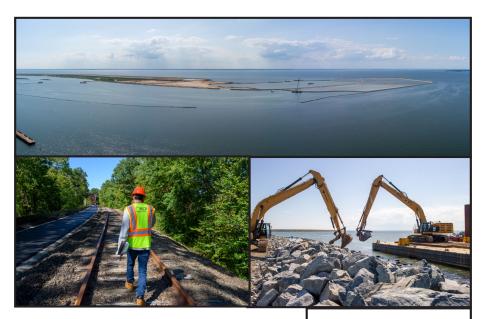
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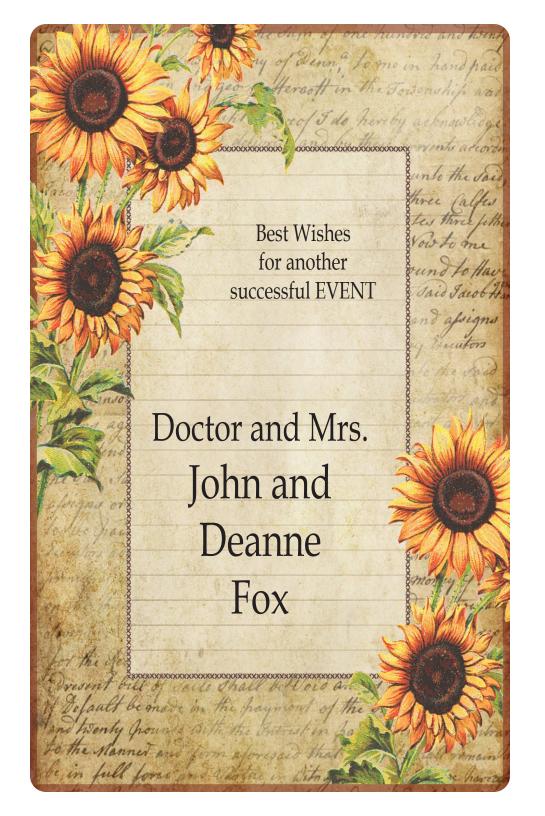


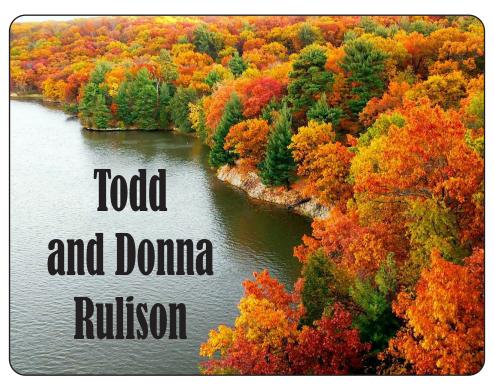


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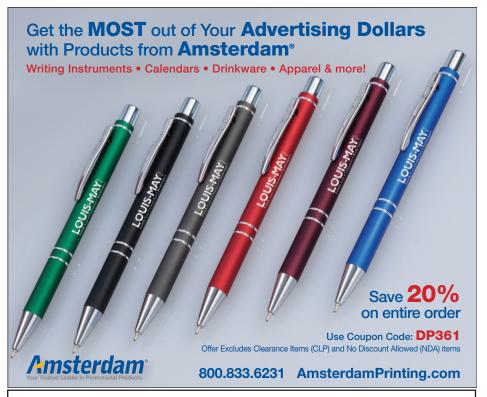
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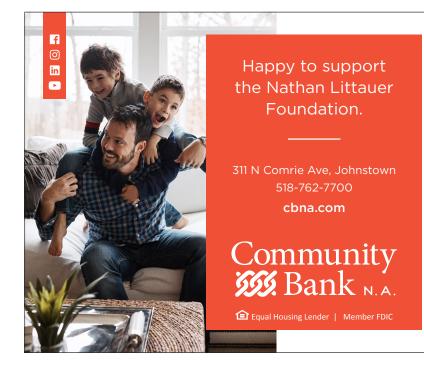
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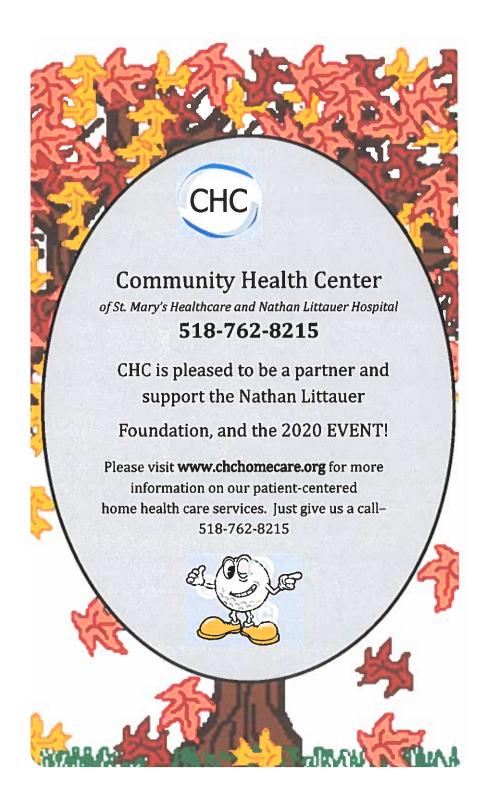
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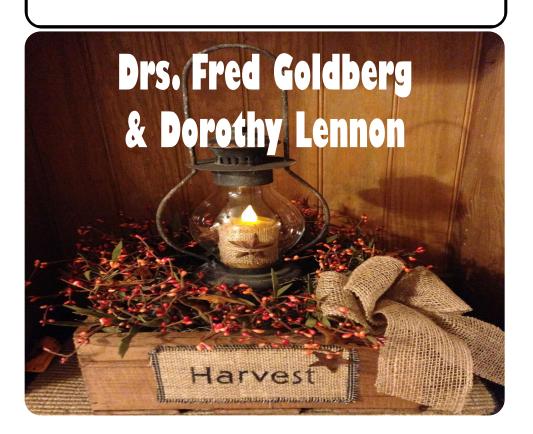
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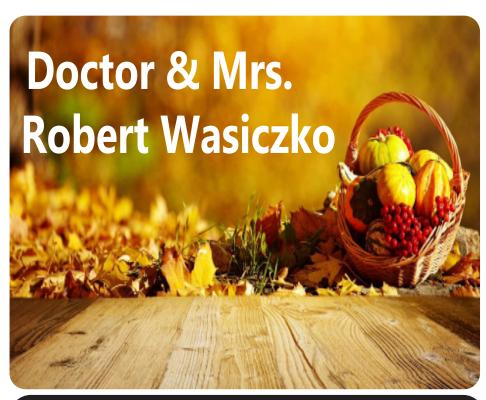
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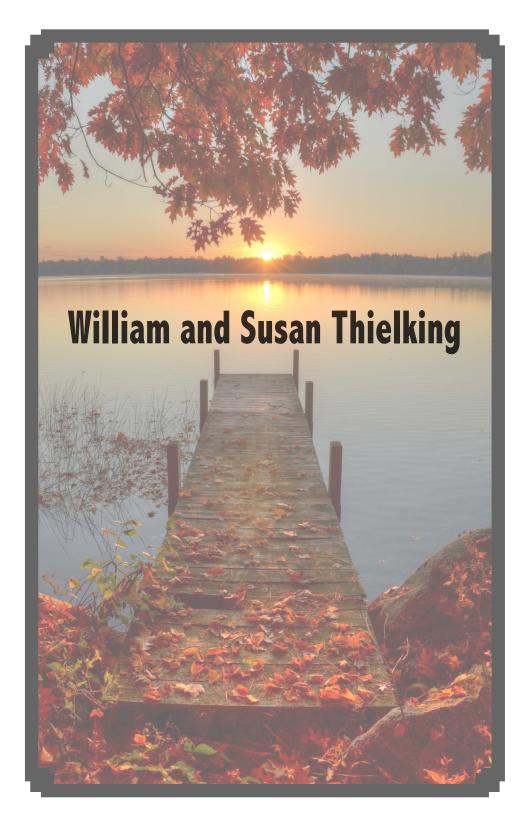
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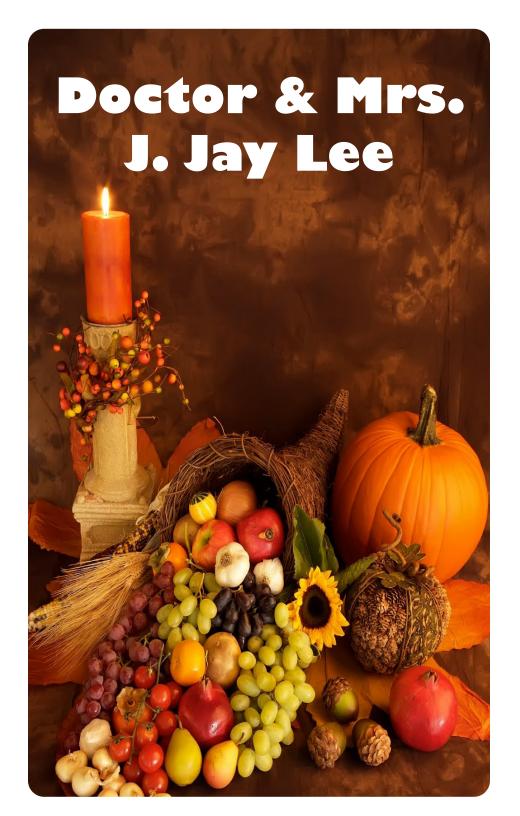
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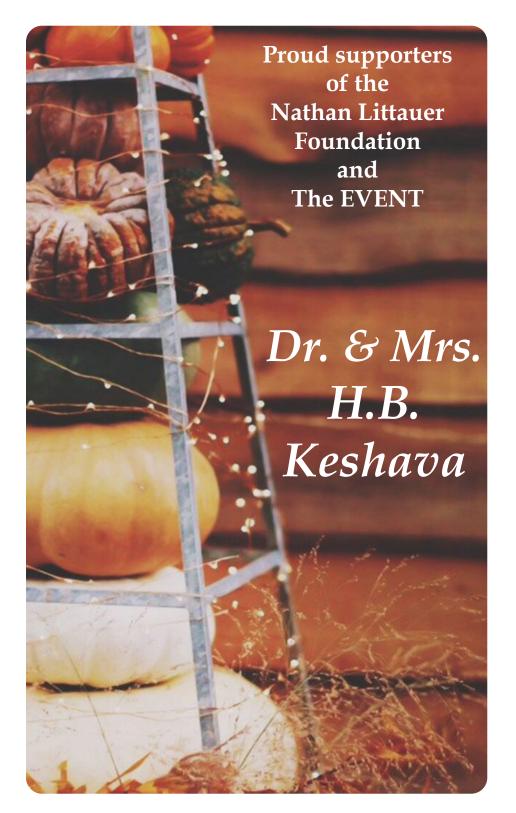
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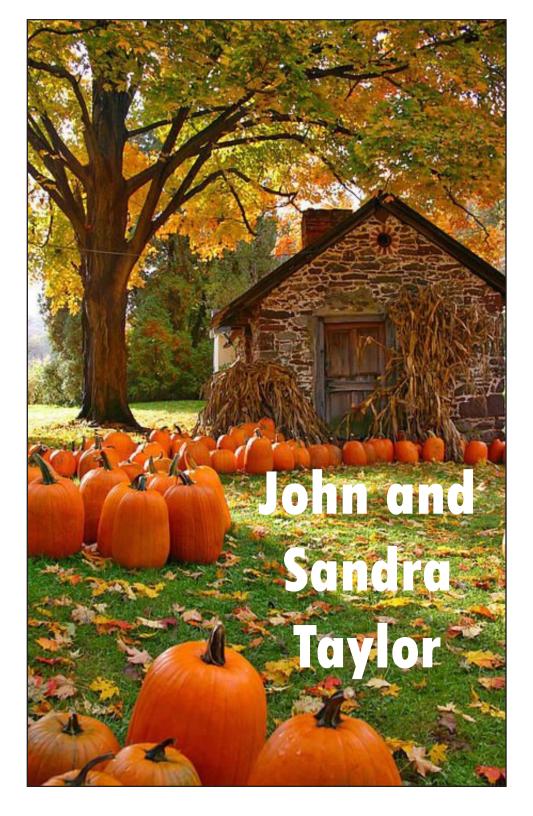
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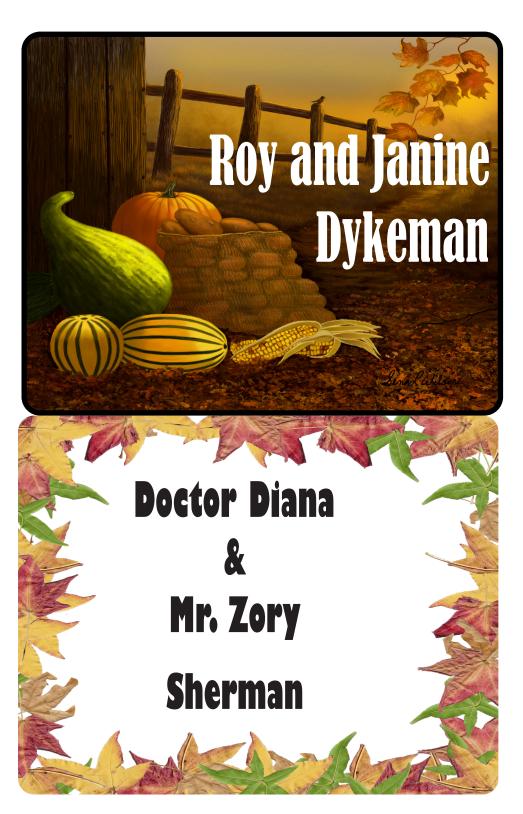
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President and CEO

September, 2020

Dear Members of Our Community,

I will be retiring from my position at Nathan Littauer Hospital early next month after almost 20 wonderful years. Your hospital and nursing home has grown significantly over those years, our finances have become stable, our quality outcome measures have improved significantly, we are still independent and the future looks positive. I would not leave if this hospital was not in a good place.

I want to thank all of you who have supported our organization over the years. You are as much a part of our success as our medical staff, employees and volunteers. Together, in so many ways, we all have contributed to sustaining quality healthcare for our community, and we should all take pride in one of the very best healthcare organizations in upstate New York.

Sincerely,

Laurence E. Kelly

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September 2020

We have all been challenged in 2020. You or a loved one may have become ill, suffered a change in employment, or missed the simple pleasure of regular human interaction, but we have persevered.

We have all found our new normal and discovered ways to reach out to our friends and loved ones. Littauer has adapted as well. We have invested heavily in capital equipment, facilities upgrades, and personal protective equipment to keep you and our staff safe. We have challenged ourselves to develop new ways to provide the best in-patient care in a demanding environment, and we do it for, and because of you.

We love our community, and our community has shown us an outpouring of love through financial support, donation of thousands of lovingly hand-sewn masks, and gifts of food to keep our staff going. We have had families celebrate new births with signs in the parking lots, and all become accustomed to regular screenings.

There are no words strong or sincere enough to thank every one of you that has shown such love for our patients and staff in your unique way. I do, however, offer you a humble "thank you."

Sincerely,

Geoffrey W. Peck

Deoffrey Peck

Vice President of Population Health, Nathan Littauer Hospital & Nursing Home Executive Director, Nathan Littauer Foundation